Support Provision Report

HP Hardware Support

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Support Provision Information

This is a sample hardware support contract for HP hardware and is currently assigned to a Unix server and HP network switch.
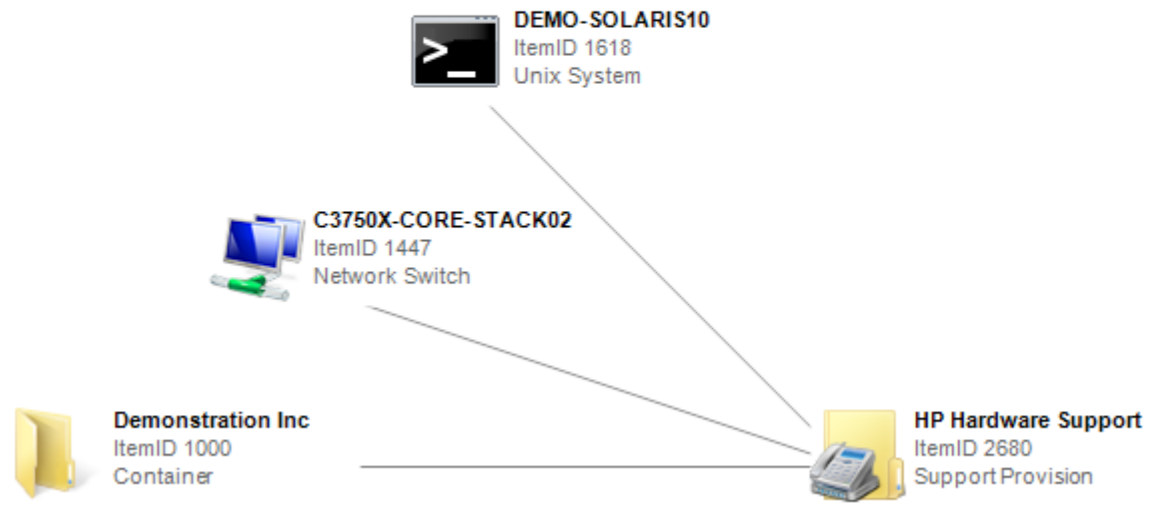
General Information

Description	Provides support for HP server and network hardware
Item Name	HP Hardware Support
Item ID	2680
Primary Owner Name	IT Services
Primary Owner Contact	itservices@demonstration.int

Relationships

Item ID	Name	Type	Relationship Type
1000	Demonstration Inc	Container	Contained Within
1447	C3750X-CORE-STACK02	Network Switch	Provides Maintenance Cover To
1618	DEMO-SOLARIS10	Unix System	Provides Maintenance Cover To

Relationship Map

Relationship Map for HP Hardware Support

DEMO-SOLARIS10
ItemID 1618
Unix System

C3750X-CORE-STACK02
ItemID 1447
Network Switch

Demonstration Inc
ItemID 1000
Container

HP Hardware Support
ItemID 2680
Support Provision

Support Provision Details

Support provisions provide information about a technical, hardware or warranty support contract which can then be assigned to an item which is to be supported by that contract.

HP Hardware Support

Support Provision ID	2680
Support Hours	24/7
Reference Number	S4120912
Self Service URL	http://www.hpwarranty.com/logcall.aspx
Email	support@hpwarranty.com
Telephone Number	+44 (0)8000 448107
Start Date	07 May 2014
Expiry Date	07 May 2015

Version History

The version history displays the changes that have been made to the documentation of this item over time - either automatically when a change has been detected, or manually by users of the system.

Version	Username	Date	Time	Description
1.06	CORP\Administrator	09 May 2014	08:39	Updated notes
1.05	CORP\Administrator	08 May 2014	08:58	Updated contact details
1.04	CORP\Administrator	08 May 2014	08:58	Updated reference number
1.03	CORP\Administrator	07 May 2014	17:22	Updated reference number
1.02	CORP\Administrator	07 May 2014	17:22	Updated details
1.01	CORP\Administrator	07 May 2014	17:20	Updated by the new item interface
1.00	CORP\Administrator	07 May 2014	17:20	Updated by the new item interface